

PRIVACY POLICY

1. GENERAL DATA PROTECTION REGULATION (GDPR)

This privacy policy describes how Veranatura collects and processes your personal data and the way in which it takes to protect your privacy and your data.

Personal data is any information relating to an already identified individual or that can identify an individual directly or indirectly, such as their name and their civil or tax identification number.

In order to protect the data that is collected and processed, this policy may be updated.

Any update will be communicated via the website.

2. DATA CONTROLLER'S IDENTITY AND CONTACT DETAILS

Veranatura — Apoio a Empresas, Lda.
R. Augusto Macedo 12, 1600-503 Lisboa
privacidade@veranatura.pt

3. DATA COLLECTED

Veranatura respects the privacy of its users. You are not required to provide any personal data in order to use the Veranatura website as a visitor.

Direct collection of data

Your personal data is only collected if you sign up for the events organised by Veranatura (congresses, seminars or corporate events), at the request of its clients, namely:

When signing up for an event: full name, title, clinical name, institution, address, postcode, country, telephone contact and email.

To issue an invoice/receipt: name, tax number, address, postcode and country.

To collect and manage data for events, Veranatura uses a digital platform called Admeus, provided by the company **EVS-Eventservices**, which is the entity responsible for processing the data on the Admeus platform, and which undertakes to meet the requirements of the GDPR.

Veranatura has a contractual business relationship with Eventservices.

Indirect collection of data:

Using Google Analytics, Veranatura collects the following aggregate data for statistical purposes:

- Geographic origin (city, country)
- Language
- Type of device
- Operating system
- Browser
- Operator
- Date and time of access
- Reference data addresses
- IP address

All statistical information relating to the use of the website is monitored in aggregate and anonymous form. The data used for this purpose does not contain personal identification or private information details.

This information will be used to analyse the website use patterns and to improve the levels of service and user satisfaction. This information may be revealed to third parties or publicly.

4. LAWFUL BASIS FOR PROCESSING YOUR PERSONAL DATA

To draw up a contract or to provide a service.

5. WHAT WE DO WITH YOUR DATA (THE PURPOSE FOR DATA PROCESSING)

Your data will be processed with the purpose of registering for and participating in different events, contact management, publicity and invoicing.

Considering the specific nature of the contents of scientific programmes, information on these will be sent based of the contact data previously provided. You may choose to opt out from receiving this information at any time, which can be communicated via email privacidade@veranatura.pt.

6. HOW LONG WE WILL STORE YOUR DATA (DATA RETENTION PERIODS)

Personal data can be kept for a maximum period of 10 years, but may be kept longer in the event of pending legal action, limited to three months once the final court decision has been rendered.

7. TRANSFER TO THIRD COUNTRIES

Veranatura does not transfer data to third countries.

8. DATA PROCESSING AUTOMATED DECISION MAKING AND PROFILING

Data will not be processed for automated individual decisions or for defining profiles.

9. DATA SECURITY

Veranatura takes the necessary and legally required precautions to ensure the protection of information gathered from its users via the website. These precautions ensure the offline security of this information.

The following technical and organisational measures are amongst those taken to ensure the safety and confidentiality of personal data: physical security (through

access control), logical separation of records, access passwords and levels of access, firewalls and antivirus software. The data is encrypted when stored.

10. DATA SUBJECTS RIGHTS

All personal data is processed according to the terms set out in EU Regulation 2016/679 of the European Parliament and of the Council, under which all personal Data Subjects have the right to access their personal data freely and without restriction, and to confirm, rectify, request its deletion or block, when possible, the data that has already been provided, and may do so via the email privacidade@veranatura.pt at any time and free of charge.

The Data Subject has the right to make a complaint to the Portuguese Data Protection Commission or to any other supervisory authority.

11. CONTACTS

For any issues related to the processing of your personal data, please contact Veranatura via email privacidade@veranatura.pt.